

# EDCH Revenue Assurance

## Re-Rating

Roaming Partners require flexibility in negotiating and agreeing on the rates to be charged on their TAP files. Whether it is for zoning concerns, special rates (holidays, weekends and events), preferred partnerships or any other agreements, TAP files are always subject to modification.

### Re-Rating

EDCH's Re-Rating service assists operators by applying new prices directly within the TAP files, thus requiring no changes to be made on the billing system. For roaming partners that require flexible prices, re-rating call records to the discounted price simplifies the reconciliation and settlement procedures.



Figure 4: EDCH Re-Rating Service according to dates or special holidays.

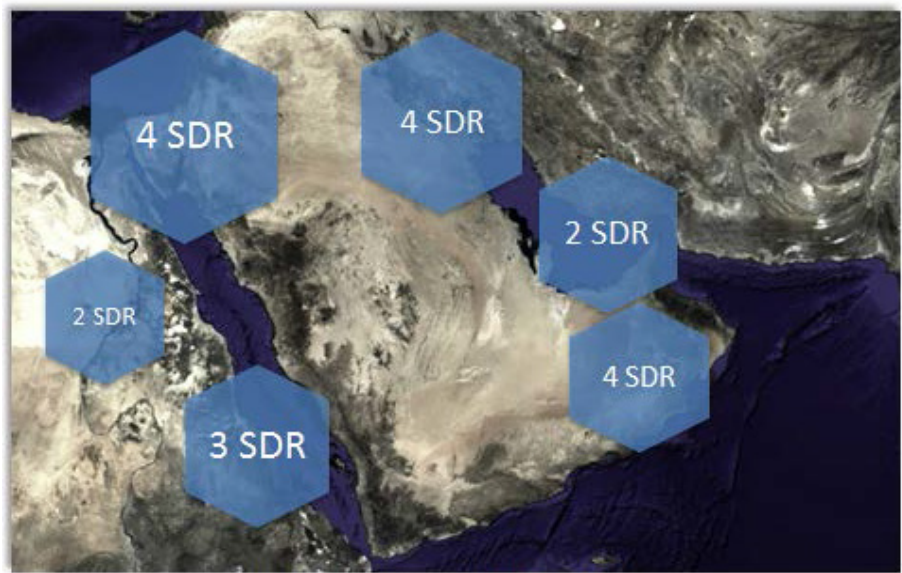


Figure 3: EDCH Re-Rating Service used in Zone Pricing.

Instead of returning the files to the client for manual processing, EDCH will re-rate the call records for the client to the specified rate.

The following service options are available to cater to different operators' requirements.

1. Call-Type Specific- TAP records can be re-rated based on their call types for example.
2. Country Specific- Re-rating can be done based on the visited country or region.
3. Network Specific- Re-rating can be done according to the visited network or group of network, alliances or operator families.
4. IMSI Specific- Re-rating can be done based on IMSI.

## Implementation

To avail this service, operators should contact their EDCH Account Manager to make arrangements for implementation.

The client must provide the necessary documents stating the agreed special rates/discounts with their Roaming Partners, and specify period during which the re-rating will be applied. In addition, the client must advise EDCH at least 5 working days ahead of time for any changes in re-rating criteria.

### Requirements:

1. The client's AA.14 and IR.21.
2. A list of Roaming Partners to be included for IOT Check.
3. Special rates/discounts that the client currently has with its roaming partners, if applicable.
4. A subscription to IOT Check is a prerequisite.

*Note: it will take 5 working days to implement Re-Rating Service.*

## Support

EDCH has a support team of dedicated and highly qualified professionals that is ready to assist you 24x7 on any concerns regarding the EDCH Re-Rating service.

## Related Services

IOT Check- Inter-Operator Tariff Check is a facility that ensures that TAP records are charged according to the correct and updated IOT rate.

EDCH Online- The EDCH Online website provides real time access to operators' roaming business data.

## Conclusion

EDCH's Re-Rating is a great tool that provides:

- Automated and accurate re-rating service
- Flexible and customizable Service Options (Zoning, Special Rates, Preferred Partnerships)
- Saves time and prevent the use of Credit Notes
- Increase Customer Satisfaction and Minimize Churn
- Increase of Revenue through efficiency and timely re-rating
- Support Marketing initiatives/promotions
- Help the client stay competitive

## Contact Us

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